

VICTIM SERVICES

Rhode Island Department of Corrections
Office of Victim Services
401-462-5203

RI Department of Corrections Victim Advocate
Sex Offender Unit of Probation & Parole
401-462-0381

Victims of Crime Helpline (24 hours a day)
1-800-494-8100

RI Dept. of the Attorney General - Victim Services Team
401-274-4400

RI Parole Board
401-462-0900

RI Department of General Treasurer
Crime Victim Compensation
401-222-8590

RI Coalition Against Domestic Violence
401-467-9940

Restraining Order Office - Garrahy Judicial Complex
401-458-3372

Day One
Sexual Assault & Trauma Resource Center of RI
401-421-4100

Justice Assistance
401-781-7000

Center for the Study & Practice of Non-Violence
401-943-9266

Mothers Against Drunk Driving (MADD)
401-421-0800 – Hotline 1-800-242-MADD

RI Department for Children, Youth & Families (DCYF)
1-800-RI-CHILD (1-800-742-4453)

RI Department of Elderly Affairs
401-462-3000

Crime Victim Compensation Fund
Office of the General Treasurer
401-222-8590

Rhode Island Legal Services
401-274-2652

PROVIDED BY: Rhode Island Department
of Corrections
IN PARTNERSHIP WITH APPRISS

Notes:

 **VINE**[®]
VICTIM INFORMATION & NOTIFICATION EVERYDAY



VICTIMS OF CRIME HAVE THE RIGHT TO KNOW

Rhode Island
Department of Corrections
VINE Service

Access to Information & Notification for
Offender Custody Status

1-877-RI-4-VINE

1-877-744-8463

www.vinelink.com

A service provided by the:
Rhode Island Department of Corrections

 Appriss[®]

08/10



RHODE ISLAND DEPARTMENT OF CORRECTIONS

VICTIM INFORMATION AND NOTIFICATION EVERYDAY

1-877-RI-4-VINE

Toll-Free 1-877-744-8463

VINE is an automated service that lets you track the custody status of offenders in the Rhode Island Department of Corrections. By calling the toll-free number or visiting www.vinelink.com, you can find out the custody status of an offender. You can also register to be notified by phone and e-mail if the custody status of an offender changes.

Information

Call 1-877-744-8463 or visit www.vinelink.com and follow the instructions to access custody information.

Registration

If the offender is in custody, you can register to receive notifications.

If registering a phone number, you will be asked to create a four-digit personal identification number (PIN) that will be used to confirm that the call was received. Make sure your PIN is easy to remember.

Notification

You will be notified about the following events:

- Release
- Transfer
- Escape
- Death

When VINE calls, listen to the message, then enter your PIN followed by the pound (#) key when asked. Entering the PIN lets VINE know that you received the call and will stop the service from calling you again.

- If you have registered to receive notifications and your telephone number changes, call the VINE service to update your registration.
- If you feel you are in danger, call 911 immediately.
- Since VINE calls automatically when an offender's custody status changes, you may get a call from VINE in the middle of the night.
- If you do not answer a notification call, VINE will leave a message. If there is no answer, VINE will continue calling back until you enter your PIN or until up to 48 hours have passed.
- Do not register a phone number that rings to a switchboard.
- VINE is confidential. The offender will not know you are registered with VINE.
- You can register multiple phone numbers and e-mail addresses for notifications.
- If you forget your PIN, call the toll-free number and press zero. You will be transferred to an operator who can help you reset your PIN or cancel notification.
- Operators are available 24 hours a day, seven days a week to assist you.

Write down the following information,
tear off this panel,
and keep in a safe place:

Offender name

Offender number

Your four-digit PIN

USING VINE

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www.vinelink.com

Do not rely solely on VINE for your safety. If you feel that you may be at risk, take precautions as if the offender has already been released.